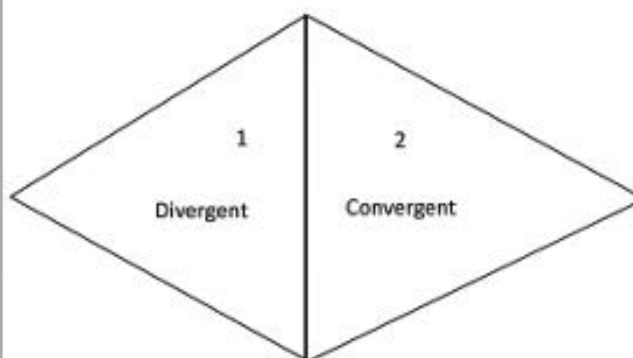


### Pre-workshop Stage:

Clarifying the nature and parameters of the situation, including:

- Identifying issues and problems with a sample of stakeholder groups
- Researching relevant documents and policies with respect to the problem situation
- Interviewing nominal leaders of stakeholder groups to determine constraints, givens and possibilities
- Circulating relevant information to workshop participants

### CPSM Workshop Stage



#### 'Creative Ideas'

- Agreement on objectives
- Summary of issues and perceived problems by representatives of stakeholder groups
- Assumptions and clarifications of givens & constraints
- Workshopping issues, usually framed as objectives
- Stimulation of 'Can We...'
- Mini-report from each group

#### 'Judgement and Evaluation'

- Review of Session 1
- Prioritising of possible solutions
- Identification of Actions (what, by when, and who is responsible)
- Group selection of Action Coordinator(s)
- Celebration

### Post-workshop Stage

Documenting decisions of the workshop by/through:

- Capturing the process and outcomes in a report circulated to workshop participants
- Ensuring the action plan is coordinated by designated stakeholders
- Follow-up on an agreed date to review implementation of action plan

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Figure 7.3 CPSM describing the pre-workshop, workshop and post-workshop stages